Wayfinding References

Benselin, J. C.,Ragsdell, G.,. (2015). Information overload: The differences that age makes. *Journal of Librarianship and Information Science Journal of Librarianship and Information Science,* 1-14.

BITNER, M. J.,. (1992). Servicescapes: The impact of physical surroundings on customers and employees. *Journal of Marketing, 56*(2), 57-71.

Bonfanti, A. (2013). Towards an approach to signage management quality (SMQ). *The Journal of Services Marketing, 27*(4), 312-321. doi:<http://dx.doi.org/10.1108/08876041311330780>

Calori, C., & Vanden-Eynden, D. (2015). *Signage and wayfinding design : A complete guide to creating environmental graphic design systems* (2nd ed.). New York: Wiley.

Chang, H. (2013). Wayfinding strategies and tourist anxiety in unfamiliar destinations. *Tourism Geographies, 15*(3), 529-550. doi:10.1080/14616688.2012.726270

Cornell, Edward H., Sorenson, Autumn,Mio, Teresa,. (2003). Human sense of direction and wayfinding. *ANNA Annals of the Association of American Geographers, 93*(2), 399-425.

Datig, I.,. (2015). Walking in your users’ shoes: An introduction to user experience research as a tool for developing user-centered libraries. *College & Undergraduate Libraries, 22*(3/4), 234-246.

Demco.Wayfinding. Retrieved from <http://ideas.demco.com/tag/wayfinding/>

Dudchenko, P. A.,. (2010). *Why people get lost : The psychology and neuroscience of spatial cognition*. New York: Oxford University Press.

Fewings, R.,. (2001). Wayfinding and airport terminal design. *Journal of Navigation, 54*(2), 177-184.

Golledge,Reginald G.,,. (1999). Wayfinding behavior : Cognitive mapping and other spatial processes.

Hahn, Jim,Zitron, Lizz,. (2011). How first-year students navigate the stacks. *Reference & User Services Quarterly, 51*(1), 28-35.

Harding, J. e. a. (2011). *ACRP REPORT 52: Wayfinding and signing guidelines for airport terminals and landside.* ( No. 52).National Academy of Science.

Harding, J. (July 19, 2013). Making the connection part I: Why research is the ticket to successful airport wayfinding. Retrieved from <http://www.greshamsmith.com/dialogue/july-2013/making-the-connection-part-i-why-research-is-the-t>

Hughes, N., Pinchin, J., Brown, M., & Shaw, D. (2015). Navigating in large hospitals. Paper presented at the *Indoor Positioning and Indoor Navigation (IPIN), 2015 International Conference on,* 1-9. doi:10.1109/IPIN.2015.7346758

Hund, Alycia M., Haney, Kimberly H., Seanor,Brian D.,. (2008). The role of recipient perspective in giving and following wayfinding directions. *ACP Applied Cognitive Psychology, 22*(7), 896-916.

Kelsen, K.,. (2010). *Unleashing the power of digital signage : Content strategies for the 5th screen*. Amsterdam; Boston: Focal Press.

Kim, Mi Jeong, Wang, Xiangyu, Han, Sooyeon,Wang, Ying,. (2015). Implementing an augmented reality-enabled wayfinding system through studying user experience and requirements in complex environments. *Vis.in Eng.Visualization in Engineering, 3*(1)

Kinsley, K. M., Schoonover, D., & Spitler, J. (2016). GoPro as an ethnographic tool: A wayfinding study in an academic library. Journal of Access Services, 13(1), 7-23.

Kling, B., & Krüger, T. (2013). *Signage : Spatial orientation*. Basel, CHE: DETAIL.

Li, R., & Klippel, A. (2012). Wayfinding in libraries: Can problems be predicted? *Journal of Map & Geography Libraries, 8*(1), 21-38. doi:10.1080/15420353.2011.622456

Lidwell, William., Holden, Kritina.,Butler, Jill.,. (2003). *Universal principles of design*. Gloucester, Mass.: Rockport.

Lynch, Kevin,,. (1960). *The image of the city*. Cambridge, Mass.: MIT Press.

Mandel, L. H.,. (2016). Understanding and describing users wayfinding behavior in public library facilities. *Journal of Librarianship and Information Science Journal of Librarianship and Information Science,*

Mandel, L. H. (2010). Toward an understanding of library patron wayfinding: Observing patrons' entry routes in a public library. *Library & Information Science Research (07408188), 32*(2), 116-130. doi:10.1016/j.lisr.2009.12.004

Mandel, L. H. (2012). *Lost in the labyrinthine library: A multi-method case study investigating public library user wayfinding behavior* (Doctorate).

Mollerup, Per,,. (2013). *Wayshowing>wayfinding : Basic & interactive*.

Passini, Romedi,,. (1984). *Wayfinding in architecture*. New York: Van Nostrand Reinhold.

Pollet, Dorothy., Haskell,Peter C.,. (1979). *Sign systems for libraries : Solving the wayfinding problem*. New York: Bowker.

Priestner, Andy,,Borg, Matt,,. (2016). User experience in libraries : Applying ethnography and human-centred design.

Raphael, David,,American Society of Landscape Architects.,. (2013). *Wayfinding : Principles and practice.*

Rosenkrantz, K. J.,. (2004). Copernican mathematics: Calculating periods and distances of the planets. *Mathematics Teacher, 98*(2), 88.

Schmitt, B. H. (2010). *Customer experience management : A revolutionary approach to connecting with your customers*. Hoboken, NJ, USA: John Wiley & Sons, Incorporated.

Thompson, N. Retrieved from <http://pvs.kcc.hawaii.edu/ike/hookele/on_wayfinding.html>

Vilar, Elisângela, Rebelo, Francisco, Noriega, Paulo, Teles, Júlia,Mayhorn, Christopher,. (2015). Signage versus environmental affordances: Is the explicit information strong enough to guide human behavior during a wayfinding task? *HFM Human Factors and Ergonomics in Manufacturing & Service Industries, 25*(4), 439-452.

Waller, David A.,Nadel, Lynn.,. (2013). *Handbook of spatial cognition*. Washington, D.C.: American Psychological Association.